

Wigwam Booking Terms and Conditions

Before booking a Badaguish wigwam please read all the information provided below and if you need any further information please do not hesitate to contact us either by email or telephone.

1. Current prices and availability: can be viewed online at www.accommodationatbadaguish.org
2. Payment: required in full at the time of booking. Payment will be made to JobConnect @ Badaguish Ltd.
3. Cancellation/Refund: no refund will be made, however if more than 48 hours' notice is given, we will offer an alternative date suitable to you, subject to wigwam availability.
4. Arrival time: Your wigwam will be available from 4pm on arrival day, a welcome briefing will be provided on or soon after arrival. Please inform Badaguish if your arrival time changes substantially. If you are likely to arrive after 5pm, please call Warden as soon as possible on 07843882351. Your welcome briefing will normally take place the following morning.
5. Departure Day: you must check out of your wigwam by 10 am prompt.
Whilst we employ cleaners, guests are expected to leave the wigwam in a neat and tidy fashion:
 - a. No rubbish is to be left in the wigwams
 - b. No food is to be left in the fridges.
 - c. Any items left behind in a wigwam must be claimed within two weeks of departure. If relevant, postage and packing charges for the return of the goods will apply.
 - d. We reserve the right to charge to the credit/debit card details given on booking, an additional fee should the wigwam be left in an unsatisfactory condition (minimum £15 additional cleaning charge) or if there is any damage to the wigwam or the furnishings therein (actual cost of repair / placements).
6. For the comfort & safety of other guests, guests who exhibit what we consider to be anti-social behaviour (including whilst under the influence of drugs or alcohol) will be given a verbal warning. If the problematic behaviour does not cease, they will be removed from the site, at their own cost, & no monies will be refunded.
7. The buildings, fittings and equipment at the Centre are well maintained; adventure play items are perfectly safe if treated with respect and provide a terrific amount of fun.
8. Visitors must not interfere with any Centre services or equipment but should contact a member of staff for assistance when required
9. Breakages/damages: Centre guests and their visitors are responsible for all breakages/damages which will be charged at cost, including damaged or lost keys where there will be a minimum of £50 charged.
10. Low Noise Policy Site: Please consider other guests and keep the noise levels to a minimum especially after 10.00 pm. Guests must inform the Warden (or another member of Badaguish' staff) ASAP of any disturbances/problems with other site guests. Guests should not attempt to resolve such situations themselves. Please do not disturb the Warden after 8pm unless strictly necessary.
11. Weather Conditions: It is the client's responsibility to get to Badaguish for the booking whatever weather conditions prevail.
12. Pets: Not allowed in the wigwams.
13. No Smoking allowed in any of our wigwams.

14. Disposable BBQs: permitted on site but can only be used at our BBQ shed near the pond area - they should not be used near any wigwams due to the high risk of fire. Any damage caused to the property or the surrounding grass will be charged to the credit/debit card details given on booking.
15. Vehicles are not allowed on the grassed area unless briefly for loading/unloading with the prior permission of the Warden
16. Participation in any outdoor pursuit, sports or countryside activities carries an inherent degree of risk. Badaguish is committed to providing the highest standards of Health and Safety to all visitors and staff. Proper risk assessment and procedures are in place for all activities at Badaguish and for groups working under Badaguish staff supervision both on and off site. Full public liability insurance is held and Badaguish is a member of the Adventurous Activity Licensing Authority (AALA).
For those visitors carrying out their own supervised activities, please take appropriate precautions to ensure the safety of your groups. In particular, due regard should be made to weather, terrain, equipment and letting someone know your details when off site. Please satisfy yourself that all reasonable and sensible preparations have been made before going on any outing. Groups and individual supervisors are advised to check their own insurance cover, liability and qualifications for activities being carried out independent of Badaguish staff.